



# eHealth without frontiers 2008

Slovenia, Portorož, 6 - 8 May



REPUBLIC OF SLOVENIA  
MINISTRY OF HEALTH



Slovenian Presidency of the EU 2008



European Commission

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## About the conference

The eHealth 2008 conference, with the theme of 'eHealth without frontiers' is the sixth in a series of high-level eHealth conferences that have taken place since 2003, and the first to be held in one of Europe's new Member States. This conference is, as always, a key date in the eHealth annual policy awareness-raising agenda.

The theme of 'without frontiers' is especially important to the Slovenian presidency as Slovenia has removed local, national border crossings at the start of the presidency. During the presidency, Slovenia is advocating greater collaboration with the Balkan countries.

In terms of health, 'without frontiers' highlights among others: the collaborative work being done on good practices in eHealth, the focus on cross-border healthcare provision, ongoing proposals on eHealth interoperability, and the integrating work to be undertaken in the future in the prospective eHealth large-scale pilot and new telemedicine initiatives. To provide a complete overview of borderless eHealth, both vertical and horizontal aspects of health information systems will be discussed, and will cover a wide range of locations and stakeholders.

These issues will be included in the plenary and parallel sessions highlighted in the conference programme.

Local site visits and presentations by Slovenian experts will also give conference attendees an understanding of current eHealth activities in Slovenia. A key focus will be on the renewal of Slovenia's health insurance card system.



# Welcome message from the Minister of Health

The Ministry of Health of Republic of Slovenia has the great pleasure to host the European conference eHealth for the year 2008 which will take place during the period of the Slovenian presidency to the EU Council.

The conference is the continuation of a tradition of annual ministerial or high-level events. These conferences enable the demonstration of contemporary achievements in eHealth and the set-up of guidelines for future efforts so as to ensure the efficient use of information and telecommunication solutions in healthcare.

eHealth has enabled a tremendous development of healthcare systems over the last few years. It has already brought many opportunities to raise the quality and accessibility of healthcare services. It provides a greater efficiency of services which, in today's era of considerable expectations on the part of every citizen, combined with limited financial resources in the system, has become among the most important goals of healthcare. With the help of information and telecommunication technologies we are introducing new ways to provide medical treatment, ease communications between citizens and healthcare providers, simplify procedures, ensure mechanisms for reducing errors, encourage individuals to manage their own health and, finally, provide data for the management both of risks and healthcare systems.

Information tools are widely used in Slovenian healthcare. In Slovenia, we are building national infrastructures and enabling the use and communication of modern technical solutions to support clinical and management processes.

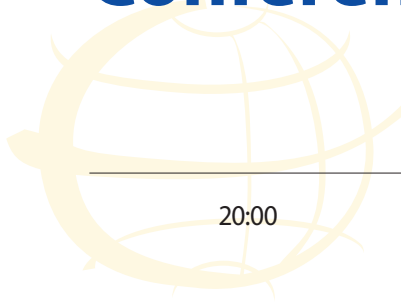
With the slogan "eHealth without frontiers", we would like to emphasise the availability of a wide range of opportunities to use modern solutions to eliminate various barriers in European healthcare. These barriers are either geographical ones, like those between healthcare providers, regions and states, or communication difficulties among the various players in healthcare systems which include users, healthcare workers, management, and regional and national authorities.

We would like the conference to offer a significant contribution to the exchange of information and experience among attendees, to enable the successful development of guidelines for further activities in the eHealth area, and to contribute also to eliminate barriers in our minds.

I wish a successful two days of cooperation, and a pleasant stay in Slovenia, to all the conference participants.



# Conference programme overview



## Monday 5 May

20:00

Square around St. Bernardin church ruins  
**WELCOME DINNER**

## Tuesday 6 May

9:00 – 10:30	PARALLEL SESSIONS			
	<b>EUROPA SECTION A</b> <b>S1.1 eHealth without frontiers - Users view (Patients, Health professionals, hospitals etc.)</b>	<b>EUROPA SECTION B</b> <b>S1.2 eHealth without frontiers - From Promises to Sustainability - industry's view</b>	<b>EUROPA SECTION C</b> <b>S1.3 eHealth without frontiers - The role of health authorities: national and international perspectives</b>	<b>EUROPA SECTION D</b> <b>S1.4 eHealth without frontiers - Legal barriers and ethical hurdles</b>
10:30 – 11:00	BREAK			
11:00 – 12:30	EMERALD BALLROOM <b>P1.1 OFFICIAL OPENING OF THE CONFERENCE AND HIGH-LEVEL PANEL</b>			
12:30 – 14:00	LUNCH			
14:00 – 15:30	EMERALD BALLROOM <b>P1.2 PLENARY SESSION eHealth without frontiers</b>			
15:30 – 16:00	BREAK			
16:00 – 17:30	PARALLEL SESSIONS			
	<b>EUROPA SECTION A</b> <b>S1.5 Panel on eHealth interoperability</b>	<b>EUROPA SECTION B</b> <b>S1.6 Continuity of care</b>	<b>EUROPA SECTION C</b> <b>S1.7 Good practices in eHealth</b>	<b>EUROPA SECTION D</b> <b>S1.8 Cross-border Health Services</b>
19:30	Grand Restaurant (10 <sup>th</sup> floor) <b>WELCOME RECEPTION AND DINNER</b>			



## Wednesday 7 May

9:00 – 10:30	EMERALD BALLROOM <b>P2.1 PLENARY SESSION - Chronic disease management (CDM) Telemedicine</b>		
10:30 – 11:00	BREAK		
11:00 – 12:30	PARALLEL SESSIONS		
	EUROPA SECTION A <b>S2.1 Telemedicine: A new era of patient oriented services</b>	EUROPA SECTION B <b>S2.2 Investing in eHealth solutions: strategic decision making</b>	EUROPA SECTION C <b>S2.3 Patient centredness and health professionals</b>
12:30 – 14:00	LUNCH		
14:00 – 15:30	PARALLEL SESSIONS		
	EUROPA SECTION A <b>S2.4 Panel on planned Telemedicine /CDM Communication</b>	EUROPA SECTION B <b>S2.5 Quality labelling and certification of eHealth applications</b>	EUROPA SECTION C <b>S2.6 Patient safety good practice</b>
15:30 – 16:00	BREAK		
16:00 – 17:30	EMERALD BALLROOM <b>P2.2 PLENARY SESSION - Health Strategy – eHealth</b>		
17:30 – 18:30	EMERALD BALLROOM <b>P2.3 CLOSING PLENARY WITH CONFERENCE CONCLUSIONS</b>		
18:30	Grand Restaurant (10 <sup>th</sup> floor) <b>RECEPTION</b>		

# Conference programme in detail

## MONDAY 5 MAY

9:00 - 19:00 REGISTRATION

20:00 **WELCOME DINNER**

## TUESDAY 6 MAY

8:00 - 19:00 REGISTRATION

9:00 - 10:30 **PARALLEL SESSIONS**

1. parallel - S1.1 eHealth without frontiers - Users view (Patients, Health professionals, hospitals etc.)

**Chair: Giancarlo Ruscitti, Regional Secretary of Health Care and Social Affairs, Veneto Region**

**“Concrete and tangible benefits of eHealth for users”, Helène Richardsson, ICT-Strategist, Chair of eHealth User stakeholder group, Swedish Association of Local Authorities and Regions**

**“Citizens’ eHealth in Finland”, Ilkka Winblad, Medical counsellor, FinnTelemedicum/University of Oulu, Finland**

**“For patient safety, to ensure continuity of care”, Kathryn Moelstad, Senior Advisor, Norwegian Nurses Organisation**

**“Implementation of teleradiology and telemedicine in Slovenia”, Branko Cvetičanin**

2. parallel - S1.2 eHealth without frontiers - From Promises to Sustainability - industry’s view

**Chair: Mike Palmer, European Commission**

**“Charting the evolving eHealth ecosystem”, Martin D. Denz, President, European Health Telematics Association (EHTEL)**

**Panel discussion:**

**Eric Maurincomme, COCIR, Chairman of the eHealth industry stakeholders group**

**Charles Parisot, IHE IT Infrastructure Committee Chair, IHE Europe**

**Petra Wilson, Continua Health Alliance**

3. parallel - S1.3 eHealth without frontiers - The role of health authorities: national and international perspectives

**Chair: Elettra Ronchi, Coordinator Health ICT Activities, OECD**

**“Towards a Community framework for a safe, high-quality and efficient cross-border healthcare: the e-health dimension”, Willy Palm, Dissemination development Officer, European Observatory on Health Systems and Policies**

**“CALLIOPE: a structured open forum for eHealth without frontiers”, Zoi Kolitsi, CALLIOPE Coordinator, Ministry of Health, Greece**

**High-level working group on cross border healthcare, John Cachia, Director general, Health care services, Malta**

**“Achieving efficiency improvements in the health sector through the use of ICTs”, Elettra Ronchi, Coordinator Health ICT Activities, OECD**

4. parallel - S1.4 eHealth without frontiers - Legal barriers and ethical hurdles

**Chair: Luba Hromkova, Legal Officer, European Commission**

**“Medical surveillance and global security: why eHealth needs ethics and politics”, Emilio Mordini, Director, Centre for science, society and citizenship, Rome**

**“How to deal with legal aspects in the deployment of eHealth in Europe?”, Jean Herveg, Maître de conférences, University of Namur, Law faculty, CRID**

**“Registration of newborns in Slovenia”, Duško Božič, Department consultant, Institute of public health of Republic of Slovenia**





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10:30 - 11:00 **BREAK**

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11:00 - 12:30 P1.1 OFFICIAL OPENING OF THE CONFERENCE AND HIGH-LEVEL PANEL

**Welcome: Slovenian Minister of Health Zofija Mazej Kukovič**

**Opening: Commissioner Viviane Reding**

**Panel with high-level representatives**

**Chair: Milan Cabrnoch, Member of the European Parliament**

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12:30 - 14:00 **LUNCH**

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14:00 - 15:30 P1.2 PLENARY SESSION - eHealth without frontiers

**Chair: Pat Cox, President of the International European Movement**

**Keynote: Commissioner Viviane Reding**

**PANEL DISCUSSION**

**Moderator: Pat Cox, President of the International European Movement**

**“Cross-border eHealth services breaking new ground in European healthcare”, Karin Johansson, State Secretary, Ministry of Health and Social Affairs, Sweden**

**“Improving the efficiency and quality of care through clinical data access”, Eric Maurincombe, Chair, COCIR Healthcare IT Committee**

**“eHealth without frontiers: family doctor’s perspective”, Igor Švab, President of Executive Committee, Wonca Europe**

**“eHealth without frontiers – what does this mean for patients?”, Nicola Bedlington, Director, European Patient’s Forum**

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15:30 - 16:00 **BREAK**

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16:00 - 17:30 **PARALLEL SESSIONS**

1. parallel - S1.5 Panel on eHealth interoperability

**Chair: Ilias Iakovidis, Deputy Head of Unit, European Commission**

**“SOS - Large scale pilot project”, Swedish Ministry of Health and Social Affairs**

**“Interoperability in a complex hospital environment”, Glenn Kenneth Bruun, Chief Innovation Officer, Forefront Innovation, Norway**

**“Current interoperability approaches by the NHS Health IT programme”, Mark Ferrar, Director of Infrastructure, NHS Connecting for Health**

**“Recommendation of the Commission on cross-border interoperability of electronic health record systems”, Ilias Iakovidis, European Commission**

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2. parallel - S1.6 Continuity of care

**Chair: Christoph Steffen, Medical Officer, European Commission**

**“Medicognos knowledge and software solutions for continuity of care”, Paolo Ciccarese, Co-founder and Knowledge Architecture Consultant, Medicognos SA**

**“Achievements and benefits of the Veneto Region health information network”, Claudio Dario, General director, Health authority of Treviso, President of Arsenà.IT, Veneto’s Research Centre for Innovation in e-Health, Italy**

**“Integrated hospital information system for continuity of care: The HEGP case study”, Thierry Dart, Manager of medical application team, European Hospital Georges Pompidou (HEGP), France**

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3. parallel - S1.7 Good practices in eHealth

**Chair: Marjan Sušelj, Director, HIC System Sector, Health Insurance Institute of Slovenia**

**“Use of ICT to support Pharmacist’s counseling of patients with cardiovascular conditions”,**

**Astrid Kågedal, International Coordinator, Apoteket AB, Sweden, Pharmaceutical group of EU (PGEU)**

**“Improving prevention through ICT – diabetic retinopathy screening in Scotland”, Kenneth Kyaw Swa, Lead Clinician – Medical Ophthalmologist Diabetic Retinopathy Screening Programme, NHS Lothian, Scotland**

**“Code of conduct regarding information security in Norwegian healthcare sector”, Tor Ottersen, Norwegian Directorate for Health**

**“Telemedicine and virtual education network in South Eastern Europe: Lessons from the Balkans”, Rifat Latifi, President, Mateja de Leonni Stanonik, Vice President, International Virtual e-Hospital**

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4. parallel - S1.8 Cross-border Health Services

**Chair: Agneta Granström, County Council Commissionaire, County Council of Norrbotten, Sweden**

**“Is eHealth ready to change the business model in healthcare?”, Claus Duedal Pederson, International Manager, MedCom, Denmark**

**“Ethical issues in cross border health and medical information systems usage”, Kai K. Kimppa, Lecturer, University of Turku, Finland**

**“Resolving linguistic and cultural barriers to care”, Hans Verrept, Head of the Intercultural Mediation Unit, DG1 Federal Public Service for Public Health, Belgium**

**Joint presentation: “Experience and best practice in succesful cross-border cooperation between hospitals of 2 neighbouring countries, Slovenia and Italy”, Jani Darnič, Izola General Hospital, Slovenia**

**and “Strategic planning in the field of health and ICT in 2007-2013 period between Slovenia and Italy”, Roberto Panizzo, Regional Ministry for International Relations&European Union, Friuli-Venezia Giulia Region, Italy**

**“Ten4Health - Trans-European healthcare support network for Europe’s mobile citizens”, Karl Wulz, Business director, KABEG Landeskrankenhaus Villach, Austria**

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19:30

**RECEPTION AND DINNER**

## WEDNESDAY 7 MAY

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9:00 - 12:00 REGISTRATION

9:00 - 10:30 P2.1 PLENARY SESSION - Chronic disease management (CDM) Telemedicine

**Chair: Gérard Comyn, Acting Director, European Commission**

**“Personal health systems - the industry initiative and achievements”, David Whitlinger, Continua Health Alliance**

**“Developing a connected health economy in Northern Ireland”, Andrew McCormick, Permanent secretary, Department of Health, Social Services and Public Safety, Northern Ireland**

**“Home care and patient empowerment”, Matjaž Fležar, University Clinic of Respiratory and Allergic Diseases Golnik, Slovenia**

**“From chronic disease contracting to patient records and public health data”, Jacob Hofdijk, Special Adviser Chronic Disease Management, Ministry of Health, The Netherlands**

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10:30 - 11:00 **BREAK**

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11:00 - 12:30 **PARALLEL SESSIONS**

1. parallel - S2.1 Telemedicine: A new era of patient oriented services

**Chair: Stephan Schug, EHTEL**

**“Empowerment by Telecare: from concept to reality?”, Rolien de Jong, Innovation Manager, Meavita, The Netherlands**

**“eHealth based chronic disease management: the eTriKala teleconsultation experience”, Odiseas Raptis, CEO of eTriKala, Municipality of Trikala, Greece**

**“Process support for integrated health care”, Matic Meglič, Research fellow, University of Primorska, Slovenia**

**“New challenges in telemedicine and teleradiology”, Jarmo Reponen, Chief Radiologist / President of the Society, Raahe Hospital and Finnish Society of Telemedicine and eHealth, Finland**

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2. parallel - S2.2 Investing in eHealth solutions: strategic decision making

**Chair: Ragnar Bergström, Project officer, European Commission**

**Case study:**

**“Planning, investing and sustaining an eHealth/EHR infrastructure”, Christian Lovis, Professor of clinical informatics, University Hospitals of Geneva, Switzerland**

**“eHealth as an object of investment, socio-economic impact and financial implications of HUG’s eHealth investment”, Alexander Dobrev and Karl Stroetmann, empirica Communication & Technology Research, Germany**

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3. parallel - S2.3 Patient centredness and health professionals

**Chair: Artur Furtado, Policy and project officer, European Commission**

**“Patient centered chronic disease management”, Orlaith O Reilly, Director of Public Health, Health Service Executive, Ireland**

**“WHO/European eHealth consumer trends survey: empowering patients – challenging the health care system?”, Tove Sorensen, Head, WHO collaborating centre for telemedicine and eHealth, Norwegian Centre for Telemedicine, Norway**

**“General practitioner use of ICT and eHealth in Europe 2002-2007 - Results from a pan-European survey”, Werner B. Korte, Director, empirica Communication & Technology Research, Germany**

**“Empowerment by e-health”, Jacqueline Baardman, Team Manager, Federation of Patient and Consumer organisations in the Netherlands**

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12:30 - 14:00 **LUNCH**

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**14:00 - 15:30 PARALLEL SESSIONS**


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1. parallel - S2.4 Panel on Commission initiative on "Telemedicine and innovative ICT tools for Chronic Disease Management"

**Moderator: Tamsin Rose, Independent expert**

**Introduction: Flora Giorgio, Scientific officer, European Commission**

**Alain Coheur, Director European and International Affairs, Belgian National Union of Socialist Mutual Health Funds, Belgium**

**Martin D. Denz, Director, European Health Telematics Association EHTEL, Brussels**

**Peter M. Pattynama, Professor of radiology, Erasmus university Medical Center, Rotterdam, The Netherlands**

**Petra Wilson, Continua Health Alliance**

**Rod Mitchell, Member of the Governing Board, International Alliance of Patients' Organizations (IAPO)**

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2. parallel - S2.5 Quality labelling and certification of eHealth applications

**Chair: Leo Ciglenc̃ki, Vice President, Eurorec**

**"EuroRec: The Future of EHR certification in Europe", Georges De Moor, EuroRec President**

**"Certification and conformance approaches for Canada's EHR", Elaine Sawatsky, Senior**

**Management Consultant, Privacy and Security, E. Sawatsky and Associates, Victoria, Canada**

**"The EuroRec certification suite", Jos Devlies, EuroRec Director, Eurorec**

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3. parallel - S2.6 Patient safety good practice

**Chair: Katja Neubauer, Principal Administrator, European Commission**

**"eHealth and patient safety across frontiers", Susan Burnett, Senior Research Fellow, Centre for Patient Safety and Service Quality Imperial College, London, UK**

**"Patients for patient safety: Patients as partners", Rachel Heath, Project Manager, Patients for Patient Safety, World Alliance for Patient Safety**

**"Patient safety: A Priority for the European Commission", Lee McGill, Seconded national expert, European Commission**

**"European emergency number association- EENA112", Enrico Davoli, WHO**

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**15:30 - 16:00 BREAK**


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16:00 - 17:30 P2.2 PLENARY SESSION - Health Strategy - eHealth

**Chair: Smiljana Vončina Slavec, Head of IT Department, Ministry of Health, Slovenia**

**"Health strategy", Isabel de la Mata, Principal Adviser for Public Health and Risk Assessment, European Commission**

**"eHealth services in the context of the eCommerce Directive", Jean Bergevin, Head of unit, DG MARKT, European Commission**

**Misha Kay, WHO**

**"eHealth – the doctor's view", Michael Wilks, President, Standing committee of European Doctors (CPME)**

**"The Slovenian eHealth strategy - Creating foundations for efficiency", Tomaž Marčun, Health Insurance Institute of Slovenia**

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17:30 - 18:30 P2.3 CLOSING PLENARY WITH CONFERENCE CONCLUSIONS

**Closing Keynote, Isabel de la Mata, European Commission**

**Conference conclusions, Zofija Mazej Kukovič, Minister of Health, Slovenia**

**Czech Ministry of Health (announcement of eHealth 2009) (tbc)**

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18:30 **RECEPTION**



# Pre conference events

## Monday, 5 May 2008



This day precedes the two-day eHealth 2008 conference. It has two purposes. It facilitates a number of half-day and full-day special events organised by a variety of professional associations.

It also enables the hosting of the visit of the European Union health and ICT ministries to Slovenia. A brief overview of the proposed events and visits that are open to all attendees follows along with the websites at which further information about the event can be found.

Special events:

- Joint EuroRec-SDMI/Prorec.SI workshop “Quality Labelling and Certification of Electronic Health Record Systems in Europe”, see <http://www.eurorec.org>
- Local visits, see <http://www.ehealth2008.si> or visit info point.

## 20:00 Welcome dinner



A pre-conference dinner is offered to enable all guests able to join the event on the evening of Monday May 5, 2008, to meet and greet each other, and to start debating the relevant eHealth issues. It allows the high-level and ordinary guests to be able to mingle together.

# Exhibition

The conference exhibition will open early on the first day of the conference, and will be open throughout the conference.





# Description of plenary and parallel sessions

## Tuesday, 6 May 2008

This is the official launch-day of the conference, and involves the opening of the conference. The aim of the day is to introduce and highlight the main conference theme.

The day consists of both plenary sessions (high-level events and panel sessions) and a variety of parallel sessions. High-level speakers from the European institutions, other international eHealth and health-related organisations, European health authorities, European industrialists, European eHealth and health-related associations, and a variety of stakeholder groups are key figures in both the plenary and parallel sessions.

The parallel sessions will focus on introducing the reasons that underpin eHealth without frontiers, and the conditions necessary to achieve this vision. The introductory set of parallel sessions, held early on the first day, is intended to get attendees in the mood of the conference, and to prepare them for the high-level sessions which follow.

### **09:00 – 10:30 from S1.1 to S1.4 Parallel sessions – *Reasons for eHealth without frontiers***

These four parallel sessions concentrate on outlining the views of three sets of stakeholders which are active in the field of eHealth with regard to the removal of potential barriers in eHealth. The stakeholders include: healthcare authorities; industrialists; and patients, health professionals and hospital institutions. A fourth parallel session examines the various ethical hurdles and legal barriers to creating European eHealth without frontiers. Among the topics that will be presented and discussed are:

- Removing gaps, inequalities and inappropriate distribution of experience/skills (human resource shortages and movements)
- Improving healthcare organisation (through hospital specialisation; sharing resources; training; planning; linking primary and secondary care)
- Europe becoming more and more international (providing healthcare to citizens who move and who travel abroad; mobility of patients; social trends)
- Extending health and eHealth markets (Lead Market Initiative; from the eHealth Action Plan to the Annual Strategy Policy 2008).

### **09:00 – 10:30 S1.1 eHealth without frontiers – users' (patients; health professionals, hospitals etc.) views**

This parallel session offers an overview of different stakeholders' opinions on what eHealth without frontiers might look like: whether as a patient, a health professional, or someone concerned with patient safety. The opinions are voiced by attendees from a variety of European Union countries.



### **09:00 – 10:30 S1.2 eHealth Industry Stakeholders' Group Round Table – From Promises to Sustainability – industry's view**

Following a presentation that charts the evolving eHealth ecosystem, a facilitated eHealth Industry Stakeholders' Group Round Table will examine the challenges and opportunities of market growth, as well as the regulatory framework and governance issues surrounding eHealth.

### **09:00 – 10:30 S1.3 eHealth without frontiers – the role of health authorities – national and international perspectives**

This session focuses on developments, progress, and challenges with regard to eHealth, from both a European and an international perspective. What is the role of eHealth solutions in cross-border cooperation and in improving both access to and quality of healthcare?

### **09:00 – 10:30 S1.4 eHealth without frontiers – legal barriers and ethical hurdles**

The views of representatives from academe, not-for-profit associations, and practical and applied eHealth initiatives in Slovenia voice their opinions on what are the legal and ethical challenges facing eHealth today. The session is chaired by a member of the European Commission ICT for Health Unit.

### **10:30 – 11:00 Break**

### **11:00 – 12:30 P1.1 Official opening of the conference**

The conference will be launched and guests welcomed by Slovenian and European high-level representatives. A high-level panel includes senior European Commission officials, various eminent health or ICT civil servants and politicians, and senior representatives from member states' ministries. They will take part in a moderated panel session, at which dialogue will focus on all the most important reasons why eHealth without frontiers has really come onto the policy agenda in Europe this year.

### **12:30 – 14:00 Lunch**

### **14:00 – 15:30 P1.2 eHealth without frontiers**

A keynote speech launches this main session of the second half of the day. A small number of hand-picked, high-level speakers will introduce the main conference theme in this first, afternoon plenary session. They will speak about the reasons why borderless healthcare is developing, and its benefits. Slovenia is introduced as a particularly interesting case in point. The speakers will also indicate how the upcoming plenary and various parallel sessions throughout the conference are linked together. The contents of the session include:

- An introduction to this year's conference theme.
- What is the rationale for eHealth? This session will list the expected benefits.
- In Europe, there is more and more movement of both citizens and health professionals. Slovenia offers a case study for such incoming and outgoing movements: it illustrates well the motivations, dimensions, communication challenges, and situations of under-treatment and over-treatment, after care, liability and redress that are related to a country with a mobile population, prepared to move around to get good healthcare, and the related ICT support (that involves communication between health administrations, an electronic health record, and electronic health insurance card for its population).
- An introduction to the parallel sessions.

### **15:30 – 16:00 Break**

## **16:00 – 17:30 S1.5 through S1.8 Parallel sessions – Conditions to achieve eHealth without frontiers**

A series of parallel sessions highlight the various conditions that it takes to accomplish a Europe in which there is eHealth without frontiers. Presentations will be made on four core topics. The key focus is always on eHealth. A good overview will be offered of what is happening at pan-European, national, regional, and cross-border levels as well as in large geographic areas of the European Union, such as the south-east. It will be possible to hear the views of health authorities, industrialists, and a wide variety of health professionals. The important notion of continuity of care will come through strongly. Moreover, the latest, concrete, policy developments and announcements will be laid out, as will be some thoughtful and reflective insights into the future horizons for information and communication technologies (ICT) in health. Topics to be look out for include:

- A panel on eHealth interoperability
- Continuity of care
- Cross-border health services
- Good practices in eHealth.

### **16:00 – 17:30 S1.5 Panel on eHealth interoperability**

Europe's Member States are actively planning to cooperate on the challenge of the interoperability of eHealth solutions: Sweden heads up the initiative. Other nations and their hospitals have already implemented good practice interoperable eHealth applications: examples are presented from the United Kingdom and Norway. Under preparation for the future, and soon to be announced officially, are a set of recommendations on connecting together electronic health record systems cross-border, and making them interoperable. Panellists examine today's situation and debate the challenges of the future.

### **16:00 – 17:30 S1.6 Continuity of care**

Continuity of care: the question to be tackled in this session is how, in order to provide a better service to citizens and patients, ICT tools can contribute to bring hospital care, primary care, and home care closer together.

### **16:00 – 17:30 S1.7 Good practices in eHealth**

Understanding each others' good practices, and sharing experiences, are key aspects of Europe's perspective on learning and building together its health systems and services supported by ICT. eHealth case-owners from three areas of Europe examine their recent experiences. They interact with the audience on the main lessons learned, and what these can mean for the rest of Europe.

### **16:00 – 17:30 S1.8 Cross-border health services**

Patient mobility and cross-border access to safe, high-quality, and efficient care are at the top of the European agenda. Many projects in the fields of telemedicine, remote diagnosis, and ePrescription have been undertaken across Europe and have contributed to the development of the European eHealth Area. However, a lot still remains to be done. What are the current conclusions and lessons learned? Where should we be heading? How can we strengthen cooperation in this field?

## **19:30 Conference Welcome reception and 20:00 Gala dinner**



## Wednesday, 7 May 2008

Now that we recognise the barriers that need to be overcome, it is critically important to learn what is on the horizon for eHealth in Europe. The second and final day of the conference gives the audience this view through two sets of 'bookends'. These complementary plenary sessions consist of high-level presentations that focus on new directions in eHealth policy initiatives.

The theme of telemedicine deployment starts off the day. Its role in providing solutions to the current, and future, challenges posed by the growing intensity of chronic disease in Europe. Of equal strategic importance at the end of the day is an insight into how health policy may concentrate on eHealth directions. The day closes with a stocktaking exercise provided in a set of conference conclusions, and a view of the landscape of the year ahead. This overview will enable conference attendees to say farewell while bearing in mind the path that lies ahead towards a prospective eHealth 2009 conference.

### **09:00 – 10:30 P2.1: Chronic disease management - Telemedicine**

Health systems in Europe are under immense pressures, including from the impacts of an aging population on already-stretched health systems and services. Europeans are living longer and experiencing larger numbers and intensities of chronic diseases. They have now more demands on health services: they share an increasingly higher awareness, and therefore more expectations, of access to, quality of, and appropriate financing, in the field of health. Policy-makers need to find innovative approaches to cope with these pressures, and to manage them in accessible, high-quality, safe, and cost-effective ways. Telemedicine solutions, deployed appropriately, can provide a partial solution to these imminent challenges. High-level speakers from policy institutions, health authorities, industry, and academia, outline what could be among the potential ways forward in a Europe without frontiers.

### **10:30 – 11:00 Break**

### **11:00 – 12:30 S2.1 through S2.3 Parallel sessions – Conditions to achieve eHealth without frontiers**

These three sessions continue with the appeal of eHealth topics to a range of different European stakeholders. They highlight those key activities which are on the agenda for the final three years of the work of the eHealth Action Plan for Europe until 2010, and which are implicit in the actions laid out under the umbrella of a Lead Market Initiative in eHealth. For attendees whose interest and concern is for bold solutions as to how to handle chronic disease management in Europe, a complementary duo of parallel sessions on telemedicine is laid out that spreads across both morning and afternoon. Other strategically important issues for European eHealth are also covered in two other parallel sessions: they are the challenges for investment in eHealth in Europe, and the focus on patient-centred health. Current and future initiatives and activities are outlined by important and qualified speakers in all three of the sessions.

- Telemedicine: a new era of patient-oriented services
- Investing in eHealth: strategic decision-making
- Patient centredness and health professionals.

### **11:00 – 12:30 S2.1 Telemedicine: a new era of patient-oriented services**

The European Health Telematics Association draws on findings from its sweeping Europe-wide survey, to show what telemedicine has to offer as a solution to current major health challenges. Four different areas of Europe are covered, and four different types of telemedicine application. Concrete examples offer a foundation-stone for the day's later debate on what next in telemedicine.

### **11:00 – 12:30 S2.2 Investing in eHealth: strategic decision-making**

This session provides a conceptual framework for an improved approach towards planning, assessing, implementing, and financing eHealth investments. It illustrates a sound approach that is based on a successful, sustained solution. The case-owners will present the lessons learned, and the results of the financial and socio-economic implications of their initiatives. By sharing their experiences with the audience, the participants will contribute to a broad discussion on the implications of investing in eHealth solutions for Europe's health providers and health systems.

### **11:00 – 12:30 S2.3 Patient centredness and health professionals**

Health policies and healthcare solutions are becoming more and more patient-centred. It is vitally important to involve patients in the management of their own health. The provision of necessary information, patient empowerment, and decision-based ICT solutions for chronic disease management, are all good examples to debate.

### **12:30-14:00 Lunch**

### **14:00 – 15:30 S2.4 through S2.6 Parallel sessions – Conditions to achieve eHealth without frontiers**

These three parallel sessions provide a harmonious and coherent continuation to the morning's discussions. One session opens its doors as a public consultation to proposals that are being formulated on the future of telemedicine deployment in Europe. It shows how such plans might be supported appropriately by the European Commission, the Member States, and the key stakeholder groups. Other important topics well-highlighted in the plans put forward in the European eHealth Action Plan include the pressing issues of certification of eHealth applications tools, and techniques, and key insights into the importance of patient safety and how this can be facilitated through the use of ICT. The parallel sessions comprise:

- Panel on planned telemedicine chronic disease management Communication
- Quality labelling and certification of eHealth applications
- Patient safety: good practice.

### **14:00 – 15:30 S2.4 Panel on planned telemedicine chronic disease management Communication**

What are the key messages to be included in a planned Communication initiative on "Innovative ICT tools for telemedicine and chronic disease management"? After a short introduction from a representative of the European Commission, a moderator will facilitate a discussion between a number of experts from different institutional backgrounds (health professionals, citizens, industrialists, payers, and authorities), the audience and the Commission services.

### **14:00 – 15:30 S2.5 Quality labelling and certification of eHealth applications**

Beginning by casting an eye internationally over current practices in quality labelling and certification in eHealth, EUROREC shows what kinds of ideas could form the basis of Europe-wide certification practices. This session provides a complement and summary to the EUROREC-SIMIA all-day conference which has helped to lead into this week's focus on eHealth without frontiers.





### **14:00 – 15:30 S2.6 Patient safety: good practice**

Improvement of patient safety is one of the pressing challenges of all health systems. eHealth solutions can contribute decisively to safety in healthcare, and thus save lives. Dialogue, and sharing expertise and cooperation among international institutions – including patient organisations – is fundamental.

### **15:30 – 16:00 Break**

The day comes to a close with two, twinned, important plenary sessions. What is the future in terms of health strategy in relation to eHealth? What are the health policy as well as the market implications of any choices made? The late afternoon starts off with a plenary session that explores a number of future developments that are likely to take place in the eHealth field in Europe. A series of high-level attendees from the European Commission, international health organisations, professional associations, and Slovenian authorities are present. Following this, the conference closes with a linked, plenary session that draws together the conclusions of the two days' debate and information-sharing.

### **16:00 – 17:30 P2.2 Health strategy – eHealth**

This plenary session focuses on the international dimension of health strategies, with a strong accent on eHealth. The importance of the regulatory framework and of users' input and involvement will be debated as key drivers underpinning the design and implementation of the strategies.

### **17:30 – 18:30 P2.3 Closing plenary with conference conclusions**

The second and final day of the conference ends with a plenary session which is built around a keynote address, the formulation of a set of conference conclusions, and the view ahead to eHealth in 2009.

### **18:30 Reception**

The day ends with a reception to celebrate the conclusion of the conference.

## Good to know

Practical information for conference participants

### About Portorož/Portorose

Portorož is a popular place either for work or vacation and entertainment. Many comfortable hotels bear witness to that, with their modern pools, varied culinary offer of restaurants, and events attracting visitors from afar. Portorož is also a popular congress location. A visit to the nearby countryside can liven up your day. The coastal towns of Piran, Izola and Koper are intertwined with narrow streets leading to picturesque squares encircled by mighty palaces. From the villages in the hinterland, magnificent views of Istria open up; during spells of nice weather even the Alps can be admired. Close by, the Karst offers various possibilities: visit the subterranean caves or the stud farm Lipica, home of the famous Lipizzaner horses, the horses of the former Austrian Imperial Court.

### St Bernardin Convention Centre

The E-health Conference will be held at the St Bernardin Convention Centre in the Grand Hotel Bernardin, located in a quiet and natural environment directly overlooking the Adriatic Sea. The multifunctional convention centre has been designed to facilitate the organization of various events. It also offers a variety of other other activities – a spa and wellness centre, laguna, casino, recreational facilities and other entertainment.





## Currency

The official Slovenian currency is the euro. Other currencies can be exchanged in banks, exchange bureaus and at the Bernardin hotels.

## Automatic cash dispensers

Automatic cash dispensers accepting Visa, Eurocard/Mastercard and American Express credit cards and Maestro cards are situated at all main banks in Portorož, Piran and in the Grand Hotel Bernardin (next to the reception).

## Credit cards

All major credit cards, such as American Express, Visa, Eurocard/Mastercard and Diners, are widely accepted in hotels, restaurants and shops.

## Post office

The nearest post office is located in St Bernardin (near Hotel Histrion). The hours are Monday–Friday from 8.00 till 19.00. Stamps can be bought in the hotels, where letters can also be posted.

## Electricity

Electricity in Slovenia is 220 V, 50 Hz. Continental Europe two-pin plugs are used.

## Drinking water

Tap water is safe to drink.

## Time

European summer time, Greenwich Mean Time (GMT) +1.

## Weather

The weather in Portorož in early May is generally fair with temperatures between 18 and 22 degrees Celsius.

## Public transportation

Portorož operates various national bus routes between all coastal cities, Portorož, Piran, Izola and Koper, and also daily services between Portorož and Ljubljana. Payment can be made in cash directly to the driver.

## Taxis

Taxi service is available 24 hours per day.

## Shopping

Many boutique shops can be found within walking distance of the St Bernardin Resort (Portorož and Piran). The hours are from 9.00 till 19.00.

## Emergency phone numbers

Police: **113**

Emergency first aid: **112**

Automobile Association of Slovenia (AMZS): **1987**

Information on telephone subscribers in Slovenia: **1188**

# Practical information for travel

## Transfer to the airport for conference participants

Free-of-charge transportation will be organized from 6 to 8 May 2008 from Portorož (St Bernardin designated hotels) to the Ljubljana Jože Pučnik Airport (Slovenia) and Trieste Ronchi dei Legionari Airport (Italy).

The transportation schedule with related travel information will be available at the E-health Info Point in the main conference venue (St Bernardin Convention Centre).

If you are continuing your travel individually by other means of transportation, please find below some useful information and links.

## Traveling to and around St Bernardin and Portorož

The St Bernardin Resort is located between the medieval town of Piran and the modern town of Portorož at the north end of the Adriatic Sea. The nearest airports suitable to reach Portorož are Ljubljana Jože Pučnik Airport (Slovenia) and Trieste Ronchi dei Legionari Airport (Italy). Additional options include Venice Marco Polo Airport (Italy) or Venice Treviso Airport (Italy).

List of airports (aprox. distances):

- Ljubljana Airport (Jože Pučnik), Slovenia, 140 km to Portorož
- Trieste Airport (Ronchi dei Legionari), Italy, 80 km to Portorož
- Venice Airport (Marco Polo), Italy, 200 km to Portorož
- Venice Airport (Treviso), Italy, 230 km to Portorož

There is also a bus connection between Trieste Airport and Piran.

## By Car

You can reach Slovenia and Portorož via major motorways from Italy, Austria, Hungary (via Koper) and Croatia (via Rijeka or Pula). Motorways carry a toll charge. For traffic information, please consult the website of the Automobile Association of Slovenia (AMZS). The St Bernardin Resort has a large parking space (free of charge) next to each hotel.



## By Train

Slovenia can be reached by train via regular connections with Austria, Croatia, Hungary, Germany, Italy and Switzerland. The nearest railway stations are:

- **Koper railway station, Slovenia (15 km)**

You should take the train which runs between Ljubljana and Koper. Please visit <http://www.slo-zeleznice.si/en/> to see the detailed schedule. To reach Portorož, you can use the local bus connection or a taxi between Koper and Portorož.

- **Trieste railway station, Italy (35 km)**, <http://www.trenitalia.com/>.

There is an international bus connection between Trieste railway station (Italy) and Koper (Slovenia). To reach Portorož, you can use the local bus connection or taxi.

## By Bus

Internal bus transport is well organized. There are several buses running daily between Ljubljana and Portorož; the journey takes about two hours. Please visit <http://www.ap-ljubljana.si/eng/> for detailed bus connections and schedules between various European cities and the city of Ljubljana. In Ljubljana you should take the bus to Koper and then change to the local bus between Koper and Portorož.



# Congress excursions

(Fees applicable)

## Portorož by foot or bike

**5 May,** 17.00–19.00

**8 May,** 17.00–19.00

Rate: EUR 30 per person

The circular path around Portorož is sure to delight even the biggest grouch. You must be careful in two places when crossing the main road, but the remainder, comprising several larger curves where you must take the direction signs into account, is a complete delight. The views, parks, landscape and entertainment are continually changing. This therapy takes slightly less than two hours.

## Piran

**5 May,** 10.00–13.00

**8 May,** 15.00–18.00

Rate: EUR 20 per person

The old seaport of Piran lies at the end of the Piran Peninsula, which gradually narrows between the bays of Strunjan and Piran. The peninsula reaches Cape Madona, ending with the Šavrini hills.

The meaning of the name Piran: elder scientists support the hypothesis that the origin derives from the Celtic word bior-dun, meaning a settlement on a hill, while the younger generation advocates the explanation of the Greek word pyr (fire), as the original settlement was primarily used as a lighthouse for vessels sailing to the nearby Greek colony Aegida on the site of today's town of Koper.

The town has preserved its medieval layout with narrow streets and compact houses, which rise in steps from the coastal lowland into the hills and give the whole area a typical Mediterranean look.

## Trieste

**5 May,** 8.30–14.00

**8 May,** 8.30–14.00

Rate: EUR 40 per person

Trieste, the largest of the Adriatic ports and the merchants' crossroad of the European path to the south, is known both for its numerous cultural and historical monuments, palaces and churches, and its many shops. There is something of interest for everyone in Trieste: the magnificent architecture, the comfortable restaurants, the typical Italian cafes and the exceptionally wide selection offered by the shops of Trieste. On this guided walking tour you will be taken through the town's old streets to an ancient Roman theatre, and then to some of the churches and beautiful squares. In your free time you will have a chance to explore the town by yourself, to do some shopping and take a break for lunch.



## Postojna caves

**8 May, 8.30–14.30**

Rate: EUR 50 per person

We will take you to the biggest and most world-renowned Slovenian cave system – the Postojna caves. The 2 million-year-old and 27 km long system of subterranean caves is one of the most easily accessible networks of underground caves in the world. A ride by electric train will be followed by a guided walk through a series of cave halls with stalactites, pillars and translucent curtains that create unforgettable impressions. The underground system is home to the mysterious, unique and rare amphibian Proteus Anguinus, or 'human fish', as it is popularly called here. Only 9 km away stands one of the most interesting baroque castles of Slovenia, Predjama Castle. It appears to hang dramatically in the middle of a 123 m high rocky cliff.



## Lipica

**8 May, 8.30–14.00**

Rate: EUR 50 per person

In the south-western part of Slovenia stretches a region called the Karst. It is a land of rare beauty, with hidden underground waters and caves, a special climate and scarce vegetation. And right there, in the picturesque village of Lipica, for more than 400 years beautiful white horses called Lipizzaners have been bred. A local guide will take visitors on a guided tour through the stables, pointing out the different stages of breeding and training these noble animals. A special feature is a performance of star Lipizzaner studs, showing off the excellence of their training.



## Ljubljana

**5 May, 8.00–14.00**

**8 May, 8.00–14.00**

Rate: EUR 45 per person

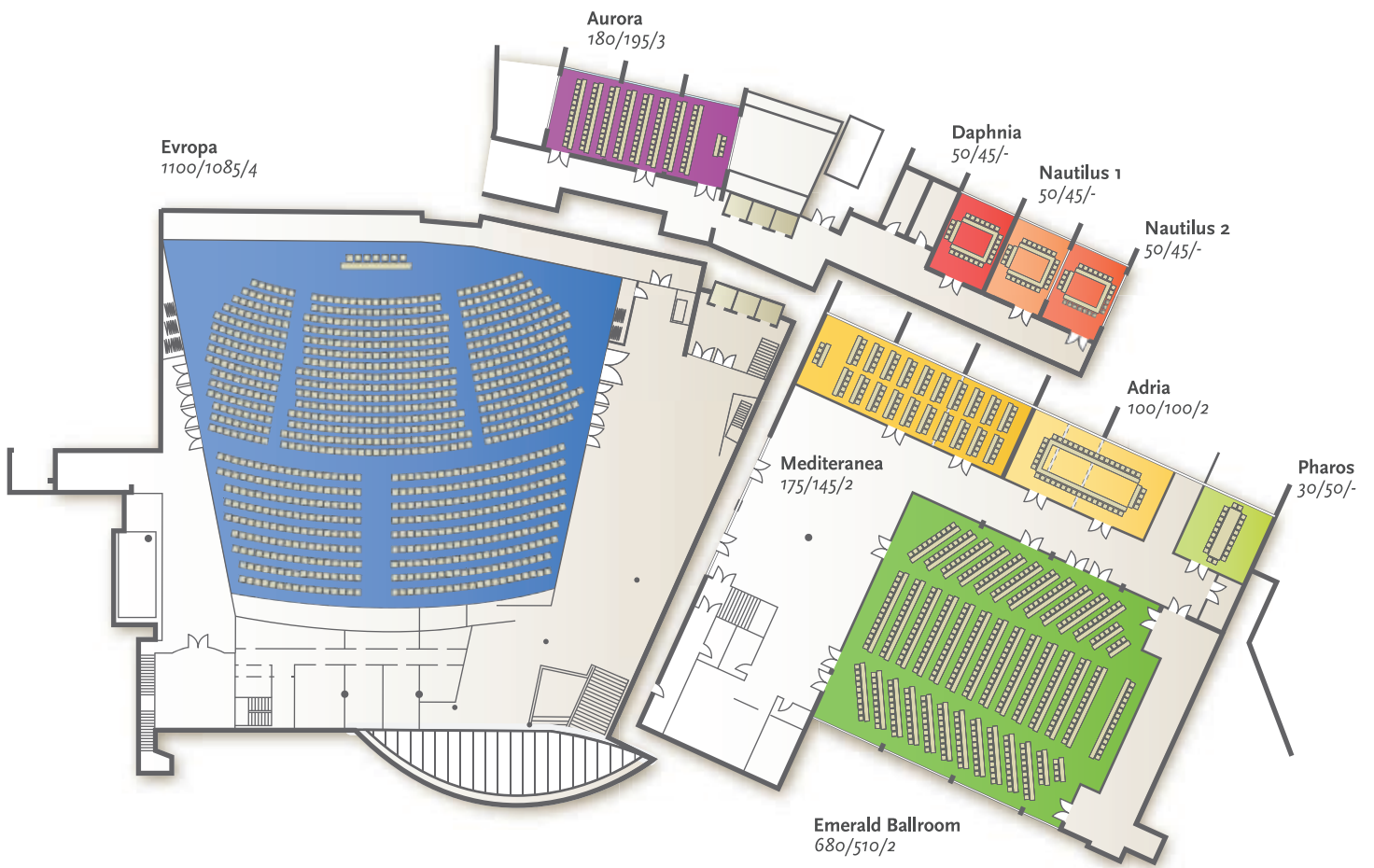
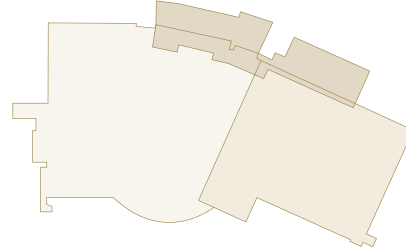
Take a trip to the capital of Slovenia, to the city where old meets new. Discover the baroque old town with its bridges, churches, palaces, open squares and sidewalk cafes. The open-air market around the St Nicholas Cathedral is just like the city itself, colourful and full of life. You will visit the castle, situated on the hill dominating the city, offering you a splendid view over the whole town. After that, there will be a 1.5 hour break for lunch or for strolling along the old town's streets.

**PLEASE NOTE THAT THE EXCURSIONS WILL BE ORGANIZED IF SIX OR MORE PEOPLE APPLY**

**BOOKING & PAYMENT: Registration desk in Hotel Bernardin – one day in advance**

# Congress Centre Floor Plans

## GRAND HOTEL BERNARDIN



- 1 Grand hotel Bernardin ★★★★★
- 2 Hotel Histrion ★★★★★
- 3 Hotel Vile Park ★★★
- 4 Casinò Bernardin
- 5 Paradise Spa





conference location  
designer  
printing house